

Effective and Congruent Supervision

Target group

This course is for both new and experienced supervisors in Human Services sector.

What you will learn

Research has demonstrated that good supervision is associated with worker effectiveness, job satisfaction, commitment to the organisation and staff retention. Supervision works best when it pays attention to task assistance, social and emotional support and when workers have a positive relationship with supervisors. It is important to provide opportunities for reflective supervision, when emotionally charged nature of the work can place particular demands on staff (Carpenter et al, 2015).

At this course, you will gain both knowledge and practical skills to apply back in the workplace to become a skilful supervisor. You will explore how to develop a learning environment within your agency, and cover topics including Introduction to Supervision, "Good Enough" Supervision, Adult Learning Principles, Understanding & Developing Skill Sets, Constructive Feedback, Questioning Approaches, Coaching, Mentoring and Performance Management. This course also takes a neurodevelopmental, attachment and trauma Informed approach (NATI, © SAL Consulting 2013). You will focus on how to apply this approach to your supervision practice.

This course is for anyone who supervises – or anyone who is about to start supervising. Through practical exercises and scenario-based discussions, you and your fellow participants (both experienced supervisors and new supervisors) will gain a deeper understanding through experiential activities to consolidate your learning.

Details

Presenters: Lisa Gardiner, Director – Organisational, Practice and Professional Development
Date(s): Tuesday 27 and Wednesday 28 February 2018
Time: 9am for 9:30am start to 4:30pm
Location: Learning InFusion, Suite 1.04-1.05, 22-36 Mountain Street, Ultimo NSW 2007

Registration

Please complete and return the Registration Form on page 2.

Enquiries

Registrations
P: (02) 9481 7862
E: registrations@salconsulting.com.au

Registration Form



Training Details

Course:	Effective and Congruent Supervision	
Location:	Learning InFusion, Suite 1.04-1.05, 22-36 Mountain Street, Ultimo NSW 2007	
Date(s):	Tuesday 27 and Wednesday 28 February 2018	
Cost:	<input type="checkbox"/> Member \$480.00+GST	<input type="checkbox"/> Non-Member \$540.00+GST
Discounts:	<input type="checkbox"/> SAL Partner/Member	<input type="checkbox"/> Group of 5 or more

Contact Details

Name:
Organisation:
Address of Attendee:
Position Title:
Mobile:
Email:
Dietary Requirements:

Payment Option 1 – Credit card

Card Type:	<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	<input type="checkbox"/> AMEX
Card Number:			
Expiry Date:			
Name on Card:			
Signature:			
Total amount payable:	\$		

Payment Option 2 - Invoice

Who is paying for training:	<input type="checkbox"/> Learner	<input type="checkbox"/> Employer
Name of person to be invoiced:		
Organisation:		
Email address:		

How did you find out about this training?

Terms & Conditions

- Fees include course materials and catering. A certificate upon completion will be provided if applicable. All courses are subject to number of registrations.
- Cancellations received more than seven (7) working days in advance of the start of the course will be able to transfer to another course without penalty or a substitute delegate is welcome to attend the course at no extra charge.
- Cancellations received seven (7) working days or less before the start of the course will forfeit 100% of the course fee (except with a medical certificate), will be able to transfer to another course without penalty or a substitute delegate is welcome to attend the course at no extra charge. Credits held by SAL Consulting are valid for twelve months from the date of the course for which the credit request is made.
- Where no cancellation is received or where nominated participants do not attend, full fees will be due and payable.
- A full refund is offered where SAL Consulting Pty Ltd cancels the training.

I have read and understood the terms and conditions as stated above.

Signature:
Date:

TO REGISTER: please print, complete and return this form to registrations@salconsulting.com.au

ENQUIRIES: P: 02 9481 7862 | E: registrations@salconsulting.com.au | W: www.salconsulting.com.au